

Your health and security are our absolute priority

Your health and comfort have always been and are today even more our priority.

- We have strengthened our prevention measures to ensure your safety and comfort.
- Since our opening in 2016, we introduced a high standard cleaning program. In particular, we used all-in-one virucidal (EN14476), fungicidal (EN13697) and bactericide (EN13697) cleaning products and will continue to use them.
- We added reinforced cleaning in public areas with more frequent disinfection of all high touch areas (doors, door handles, light switches, public toilets, etc.).
- Key rooms and TV remote controls are disinfected before and after each stay.
- Where reinforced cleaning is not possible or cannot be guaranteed, the related items have been removed (décor cushions, decor bed cover, carpets, guest directory, books, newspapers, leaflets, business cards, maps, etc.)
- Sanitizers are provided in public areas.
- Guests are provided with individual sanitizer (together with the amenities) and disposable masks.
- Social distancing is enforced in commons areas. As a result, guests are invited to book their breakfast time the day before. We can only accommodate 2 rooms having breakfast together out of 5.
- We reinforced food safety. As a result, our complimentary afternoon buffet with homemade cakes and cookies has been suppressed until further notice. Free hot and soft drinks available 24/24 in our lounge have been removed and replaced by in-room drinks and in-room glasses and cups.
- Masks are mandatory for our staff.
- Bed linen are handled by Elis, an international multi-service provider, offering textile and hygiene services solutions. Towels are handled in-house, daily washed at 60°.
- Guests will have to inform daily if they wish or not a room cleaning by hanging out the “do my room” or “no cleaning” sign.