## Your health and security are our absolute priority

## Your health and comfort have always been and are today even more our priority.

- We have strengthened our prevention measures to ensure your safety and comfort.
- Since our opening in 2016, we introduced a high standard cleaning program. In particular, we used all-in-one virucidal (EN14476), fungicidal (EN13697) and bactericide (EN13697) cleaning products and will continue to use them.
- We added reinforced cleaning in public areas with more frequent disinfection of all high touch areas (doors, door handles, light switches, public toilets, etc.).
- Key rooms and TV remote controls are disinfected before and after each stay.
- Where reinforced cleaning is not possible or cannot be guaranteed, the related items have been removed (carpets, guest directory, newspapers, leaflets, etc.)
- Sanitizers are provided in public areas.
- Guests are provided with individual sanitizer together with the amenities.
- Social distancing is enforced in commons areas. As a result, guests are invited to book their breakfast time the day before. We can only accommodate 2 rooms having breakfast together out of 5.
- Masks are mandatory for our staff anywhere in the guesthouse and for our clients in the public areas.
- Bed linen are handled by Elis, an international multi-service provider, offering textile and hygiene services solutions. Towels are handled in-house, daily washed at 60°.
- Guests will have to inform daily if they wish or not a room cleaning by hanging out the "do my room" or "no cleaning" sign.

Updated: 1st August, 2021